

Booking terms and conditions

Refund protocol:

Failure to attend the conference without providing adequate prior notice will result in the loss of all ticket fees. Any cancellation of a confirmed booking must be given in writing and is subject to the following cancellation charges:

Less than 28 days	100% of costs incurred
28 days to three months prior	30% of costs incurred
Three months prior or earlier	5% (this is to cover administration fees only)

Amendments to any confirmed booking, or a request to change names on a booking will be considered on a case-by-case basis.

Event cancellation:

The IUCN UK Peatland Programme reserves the right to cancel the conference under the following circumstances:

- There are not enough delegates registered to make the conference viable
- Last-minute cancellation by conference venue
- Any unforeseen circumstances out of the IUCN UK Peatland Programme's control that would make the conference either dangerous or untenable.

In the event the conference is cancelled full ticket costs will be reimbursed to all delegates that have registered to attend. All registered delegates will be informed in this situation as soon as possible and the IUCN UK Peatland Programme will process all refunds within a month of cancellation.

Prices:

Prices are inclusive of VAT unless otherwise stated and are subject to change without prior notice.

IUCN UK Peatland Programme reserve the right to offer reduced rates / promotional deals.

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Conduct:

The person(s) making the booking is regarded as being responsible for that booking and the actions of those registered on the conference.

All delegates will observe any regulations made for the safety and convenience of all attendees.

All accidents must be reported to either the IUCN UK Peatland Programme team or the Conference Centre.

Liabilities:

IUCN UK Peatland Programme, its servants, agents and employees are not under any liability whatsoever in respect to loss or damage to property unless caused by our negligence.

The 'delegate' is responsible for any damage caused to facilities, furnishings, utensils and equipment by an act, default or neglect of the delegate or its guests and shall pay on demand the amount required to make good or remedy such damage.